



McNabb Center

Children's Crisis Stabilization Unit (CCSU)

Everything you need to know before you arrive.

Located on the 4th Floor of the North Tower at Dolly Parton Children's Hospital
2018 Clinch Ave, Knoxville, TN 37916 — (865) 245-0070

Getting Here

1. Park in **Garage C (Visitor Garage)**.
2. Exit on the **2nd floor** and follow the breezeway (**Dr. Joe Childs Way**) to the drop-off circle.
3. Enter the **North Tower**.
4. Go to the **1st floor**, then locate the **A Elevators** near the Information/Registration Desk.
5. Take the **A Elevators to the 4th floor**.
6. You'll see the McNabb Center Children's Crisis Stabilization Unit across from the elevators.
7. Press the **call button** beside the visitor entrance to let staff know you've arrived.

After Hours (After 8:00 p.m.)

The North Tower entrance is locked after approximately 8:00 p.m. Please enter through the Emergency Department. Let Emergency Department staff know you have a scheduled CCSU intake and they will direct you to the A Elevators.

✓ What to Bring	✗ Please Leave at Home
Insurance card(s)	Shoes with laces
Legal guardianship paperwork (if applicable)	Hoodies or clothing with drawstrings
Current medications in original bottles	Belts
Up to 3 days of clothing	Clothing with metal/sharp objects
1 blanket	Inappropriate clothing
1 pillow	Razors
1 stuffed animal or comfort item	Nail clippers/files
Personal hygiene items	Perfume/cologne
Warm clothing (the unit can be cool)	Aerosol products
	Hair dryers/styling devices
	Hair accessories with metal/plastic
	Cell phones
	Smart watches
	Electronic devices
	Wallets/money
	Jewelry
	Books
	Pens and pencils

*CCSU has clothing and basic hygiene items available for use should you not be able to bring items from home.
Any items brought from home that are not allowed at CCSU will be safely stored until discharge.*

We're Here to Help

We understand this may be a stressful time for your family. Our CCSU team is committed to providing compassionate, safe and supportive care for every child and family we serve.

If you have questions before your arrival, please call (865) 245-0070.